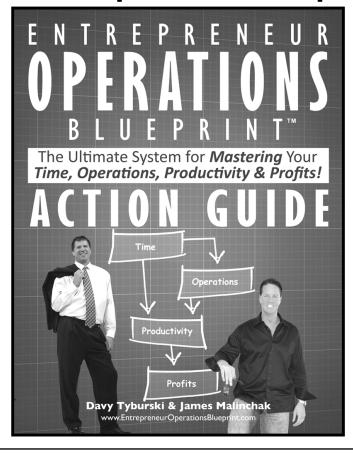
#### **EntrepreneurOperationsBlueprint.com**





Write Down 3 Operations Challenges <u>YOU</u> Are Having Right Now:

#### Davy J. Tyburski, Chief Profit Officerm

#### Over 20 Years of Real-World Business Leadership:

- ✓ Service & Operations
- √ Sales & Sales Management
- ✓ Customer Service
- ✓ Credit & Collections
- ✓ Training & Development
- ✓ Process (Systems) Excellence
- ✓ Corporate Communications

#### Davy is known as the... CHIEF PROFIT OFFICER™ & is sought out by many successful entrepreneurs!

#### His Track Record of Success Includes many Awards:

- (1) Prestigious CEO's Award of Excellence (selected over 2,000 other employees)
- (2) Outstanding Performance six times
- (3) Two-time member of the President's Inner Circle and President's Clubs

#### **Business Improvement Projects include:**

- (1) Sales compensation & incentive programs that improve results
- (2) Reduce initial order to cash received processing times
- (3) Solid credit & collection
- strategies to improve cash flow (4) Programs & systems that
- improve teamwork & communication
- (5) Development of software programs that improve quality & increase productivity
- (6) And so many more...

## He's Presented His Proven Strategies & Techniques to Many Individuals & Companies...

Including the Walt Disney Company, College Planning Experts, Kellogg's, BGI Marketing Systems, Goodyear, Wealth Transfer Solutions, & Microsoft just to name a few

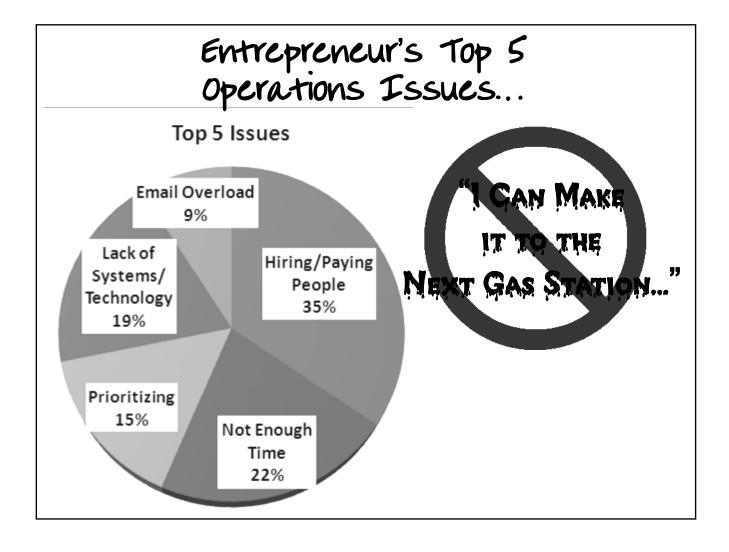


## A-h-h-h Retirement! This slide was ADDED after the live event

#### ... Starts With YOUR Vision, Follow the Blueprint & Take Action







#### What We're Going to Cover...

Think Profit, CD 1 & CD 2

Eye-Opening Stats, Worth vs. Value

Time & Productivity, CD 3 & CD 4

Rework, Reallocate, Smokey-the-Bear

Talents & Team, CD 5 & CD 6

Self-Funding, Hiring, Outsourcing, Expectations

Technology & Systems, CD 7 & 8

Step-by-Step 'Instructions', Need vs. Want

Tracking & Reporting, CD 9

Time, Cost to Serve, Scorecards

Tools & Resources, CD 10 & CD 11

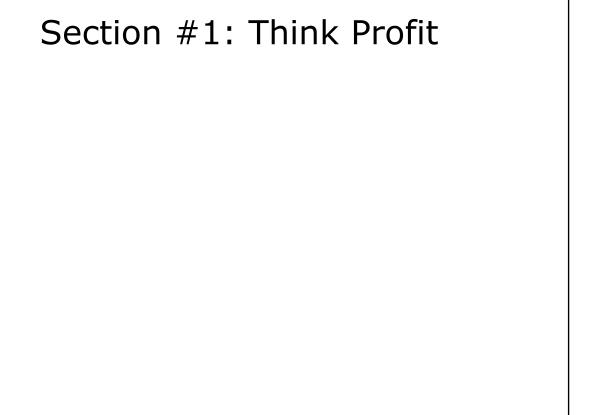
Fast Freedom Tips, Review, Templates





#### "Minds are like parachutes they only function when open."

~ Lord Thomas Robert Dewar



#### 'Eye-Opening' Stats

#### Health-

- Top Causes for Increased Stress
  - Too many deadlines
  - Too many things to do
  - Not enough time
  - Conflicting goals & responsibilities...
  - Davy adds...RE-ACTING instead of 'PRO-ACTING'
- We Seem to be 'Too Accessible'
  - Email delivered to our phones
  - Text messages
  - Instant messaging
- Are You Controlling This, or is it Controlling You?

#### 'Eye-Opening' Stats

#### Paper-

- 4.4 Hours a Week...WASTED Retrieving Misplaced Information From Desks or Files
- 90% of All Documents Handled Each Day Are Merely Shuffled
- 80% of Filed Papers Are Never Referenced Again
- In Every Survey Taken Over the Last 20 Years, Managing Paperwork Falls in the Top Ten Time-Wasting Activities

#### 'Eye-Opening' Stats

#### Time-

- During the Last 25 Years, Our Leisure Time Has Declined by 37% While Our Work Week Has Increased by a Full Day
- An Average Interruption Can Consume 10 to 20 Minutes For You to 'Get Back on Track'
  - "As much as 28 percent of the average U.S. worker's day"
- Spending 10 to 15 Minutes Every Morning Mapping Out Your Day Can Save up to 6 Hours a Week
- Initial Sale Takes 5 to 10 Times Longer (and 5-10 x the expense) Than the Second One

### -CASE STUDY-

#### Alex Shahid/Birmingham, AL

"I always have a problem getting things in order...
Davy showed me a <u>simple system</u> to <u>organize</u>
<u>my thoughts</u> so I can make them successful!"



#### YOUR Math...

1.	Calculate	What	YOUR	TIME	is	Worth-
----	-----------	------	------	------	----	--------

- \$ You made in the last 12 months \_\_\_\_\_\_
- Divided by 2,000 (hours) = \_\_\_\_\_\_
- 2. What BIG Project is 'Not Done Yet?'
  - How much \$ are you LOSING (Month) because it is not completed (or Started)?
- 3. What is the NEXT Step on That Project?
  - What can you do right now to get it or keep it moving?

#### 3 Things YOU Must Consider...

- Your 'Time Value', What YOU Are Worth/Hour
  - Not necessarily 'what you're making now'
  - Opportunity cost story
- YOU Just Lost That Second...
  - YOU are not getting it back
- There is Always Room for Improvement
  - YOU have to know where to look

#### YOUR Quiz

- 1. At the End of a Very 'Busy' Day Working, Most of the Time, You Feel...
  - A- Feel tired and dissatisfied
  - B- Feel tired and satisfied
- 2. When You Feel Overwhelmed and Worried, You...
  - A- Get focused and get the work done the best you can
  - B- Get others to help me
- 3. When it Comes to Getting Your Stuff Done, Which is Most Correct About You...
  - A- You're better at what you're doing than someone else, so it's better if you just do it
  - B- You find other people who can get the job done
- 4. Think of Your Personal Life. Which Sentence Most Accurately Describes Your Weekends-
  - A- I have plenty of time for myself
  - B- The majority of my time is spent running errands, catching up

#### YOUR Quiz

- 5. When You're Upset or Angry With Someone on Your Team or a Vendor, You're Most Likely to...
  - A- Have a discussion with them about what has made you angry
  - B- Leave things alone until they blow over
- When You're Working, and it Begins to Get Very Chaotic, You...
  - A- Are very aware of the time passing
  - B- Lose track of the time
- 7. Track Your Time Over the Next 2 Weeks in 15-Minute Increments- What Are You Spending Your Time on?
  - A- Personal & Business
  - B- Then total your business hours by category (then review)
- 8. Review Your Last 60 Days of Business Expenses, Where is Your Money Going? (people, space, marketing, etc.)

9.	Having Piles of Stuff in my Office Makes me Feel
	(Disorganization=Dissatisfaction)
10.	I Want to be More Organized Because

19

# Reallocate Time! Re-keying Notes Sclients per day X 20 minutes to 're-key = 100 mins | day X 5 days S00 mins | week - 60 mins 8,33 hours | week 10 90 Of their time X 50 weeks Z00 hows | year Re-allocate this!!

## Sell More/Save More? That is the Question

- 1. Increase the Number of People Who Buy
- 2. Increase the Price of What They Buy
- 3. Decrease Your Costs/Expenses
  - The 'cost to serve' your customers
  - Get things done better, faster, stronger ©
  - Reallocate time from low-payoff activities to highpayoff activities

#### More of Everything

- More People, More Marketing, More of 'Everything' Does Not Necessarily Mean Your Bottom Line-Profit Will go up
- 12 'Looks' Will Reveal Your Top Line May Have Gone up Nicely, But Your Bottom Line Went Down (You Kept Less \$\$)...Often Dramatically
- Always Consider the Dollar Impact and Complexity of Adding New Customers, New Products, New Distribution, New Suppliers, New Commissions, etc.